

Submitting Officer

Shoulder No/Name: C3232

Station:

LPA: Slough

Incident References**Premises Name/Location:** Baylis House Hotel, Stoke Poges Lane, Slough**Incident Date:** 10.30am 07/07/2023 **Incident Time:****Command & Control URN:** **Crime Report(s):****CCTV Seized?****Sources of Information:****Nature of Incident - what happened?**

Mr [REDACTED] DPS, [REDACTED] Manager, PS Robinson, Safeguarding Sergeant, Rachael Rumney, Senior Licensing Officer SBC and Debie Pearmain, Police Licensing Officer.

Meeting held at Windsor Police Station. It was confirmed that the Director of Golden City Management Ltd ([REDACTED]) was not present at the meeting today as he was out of the Country. We were informed that he was aware of this meeting today.

Introductions were made and then Debie read out the Gen40 dated 24/06/2023 whereby there is an allegation of a rape of a [REDACTED] female in one of the rooms at the Hotel. This happened at approximately 2204 on the evening of the 24th June 2023. A staff member walked the female and the offender to the room after they had checked in. The booking was made via booking.com. Questions were asked around the booking and it appears that ID was requested of the male (offender) who had booked the room but not for the victim.

[REDACTED] informed us that he was contacted by staff at Reception, after the parents of the victim called the Hotel with concerns about their daughter. [REDACTED] made his way to the Hotel and spoke to Officers. He stated that he didn't know at that time what had happened. He also stated that he didn't want to get in the way of Officers.

When asked what had happened to the staff members involved in this incident we were informed that both staff members, a male trainee and [REDACTED] had both been given a final written warning. We were also told that all guests are walked and showed to their rooms after they have checked in by a staff member. Concern that this young girl was not flagged up as a concern at this point.

In relation to the victim we were told that the staff members said she had false eyelashes on and was wearing make-up and that she looked over 18. We were also informed that there had been a boiler issue on the night and the staff were all over the place. PS Robinson asked if any ID had been requested of the female, which appears to not have happened.

Both men were informed that it is not acceptable that a [REDACTED] girl was allowed to check into a room with a [REDACTED] year old man, without staff raising any concerns or asking the girl for ID to verify her age. Debie stated that PC Moore and herself had both attended the Hotel to give the CSE input a couple of months ago and they confirmed that [REDACTED] had received this training.

Debie also mentioned that within the report for this horrific offence it had been detailed that the CCTV was out by 1 hour - advice given to ensure that the CCTV timing is correct. It was also mentioned that as the other CCTV system for the car-park area is separate, the requested footage for the car-park area on the night, could not be given to Officers - advice given to ensure that all CCTV systems are accessible and that staff can provide requested footage or upload to Officers, whatever is requested of them needs to happen.

Rachael discussed the option of the Hotel Staff using an ID scanner - general discussion on this, with everyone agreeing that this is a good idea. ID checks will still need to be completed when the guests check in.

Debie stated that it is her view that the Crime & Disorder, Public Safety and the Protection of Children From Harm Licensing Objectives have been undermined due to this incident. PS Robinson added that the victim will have to live with what has happened to her for the rest of her life.